



GUEST REGISTRATION ENROLLMENT FORM

OWNER INFORMATION:

Your Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Home Phone: (_____) _____ - _____ Work Phone: (_____) _____ - _____

Cell Phone: (_____) _____ - _____ Email: _____@_____.

**Note: For the safety of other pets, our employees, and other customers, we ask that you do not bring your dog in on a Flexi Leash. Your cooperation is greatly appreciated.*

DOG INFORMATION:

Dog's Name: _____ Breed: _____

Weight: _____ lbs. Color: _____ Age: _____ Birthday: _____/_____/_____

Sex: _____ Neuter: YES / NO Spayed: YES / NO

Feeding Instructions: All pets must have their food pre-bagged and measured, per meal, per day (i.e. breakfast in one zip lock bag and dinner in another zip lock bag). If food is provided and is NOT pre-bagged, a \$5/day fee will be applied. Customers providing canned food or customers boarding for 14 plus days do not need to pre-bag. We are able to provide house food for an additional charge but it is best for your pet to keep them on the same diet during their stay to prevent any complications due to a sudden change in diet. We want your pet's stay to be a fun and comfortable one.

Medication: We administer medications for free. All medications must be in the original prescription bottle with specific dosage and administration instructions clearly stated on the bottle. Please do not put the medication in the pre-bagged meals.

What To Bring For Boarding: TTI will supply a cot and a comfy blanket for your pet. However, we welcome you to bring your dog's own bed if you wish. Also, something with the smell from your own home enhances their level of comfort during sleeping times as the nose is the first sense all dogs use. We provide bowls, toys and anything else that your dog may need. Again, we can provide food for a fee but encourage you to bring your dog's own food (prepackaged by meal) to avoid stomach upset due to change in diet.

Brand of Food: Canned: _____ / Dry: _____

Amount Per Meal: A.M.: _____ Lunch: _____ P.M.: _____

Special Instructions: _____

EMERGENCY CONTACT INFORMATION (FAMILY OR FRIEND):

Name: _____

Home Phone: (_____) _____ - _____ Work Phone: (_____) _____ - _____

Cell Phone: (_____) _____ - _____

Other Phone: (_____) _____ - _____

Please list anyone who has permission to pick up your dog(s) and their phone number:

DOG PROFILE: VET INFORMATION

Vet Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: (_____) _____ - _____

**Guardian/Owner is required to provide veterinary proof of current & updated Rabies, Distemper-Parvo, & Bordetella. It is the Guardian/Owners responsibility to continue to provide current & accurate vaccinations as pet is updated. We also accept a current titer test as proof of vaccination.*

DOG PROFILE: HEALTH/MEDICAL INFORMATION

List any medical conditions or allergies your pet has: _____

Would these conditions potentially limit your pet's level of play during his/her stay? YES / NO

What form of flea and tick control do you use? _____

DOG PROFILE: BEHAVIOR/TRAINING INFORMATION

How long has your pet been in your family? _____

How did you obtain your pet and how old was your pet when he joined your family? _____

Is your dog **house** trained? YES / NO Has your pet been **crate** trained? YES / NO

Has your dog ever been in any other type of daycare/social environment prior to Traveling Tails Inn Inc.? YES / NO

Has your dog ever jumped a fence or barrier? YES / NO

What are your main reasons in bringing your dog(s) to Traveling Tails Inn? Playtime / Travel Often / Long Work Days

What type of training techniques do you incorporate at home: _____

Does your dog know any special tricks that we can have fun with and reinforce during daycare? _____

List any situation/objects that have frightened your dog: _____

Describe your dog's temperament: _____

Describe any behavioral problems: _____

Does your dog have any history of biting? YES / NO If yes, explain: _____

Has your dog ever growled or snapped at anyone? YES / NO If yes, explain please. _____

Does your dog have any sensitive areas on his/her body? _____

List any special instructions for your dog: _____

How did you hear about Traveling Tails Inn Inc.? RADIO / TV / INTERNET / NEWSPAPER / MOBILE GROOMING UNIT / DRIVEBY

FAMILY/FRIEND: _____ / OTHER: _____

ACCOUNT CREDIT CARD INFORMATION

Payment Method: A valid and current credit card is required on customer accounts. (Please read attached Service Agreement.) Accepted Cards: Visa, Master card, Discover

Card Type: _____

Card #: _____ - _____ - _____ - _____

Expiration: ____/____

Verification Code: _____



TRAVELING TAILS INN INC.

SERVICE AGREEMENT

This is an agreement between Traveling Tails Inn Inc. as well as its owners and agents and employees (“traveling tails inn”) and the customer/pet owner (“customer”). This agreement is meant to detail the parties’ rights and responsibilities with regard to doggy daycare, boarding, bathing, mobile grooming, training, and/or taxi.

- CHECK IN TIMES:** For the comfort of your pet, we encourage you to bring your pets in as early as possible on the day of boarding. This gives your pets a chance to play and experience the **free** day of daycare and run off energy so that your pet will be ready to rest at the end of the day. For the comfort of your pet, **we require that you check in by 2:00PM** at the latest on the day of boarding. This is for the comfort of your pet. This policy gives your pet time to play and socialize and become acclimated to the surroundings before being served dinner and settling down for the evening. _____
- BOARDING PRE-BAG POLICY:** Owners understand that they must provide pre-bagged meals for their dogs; per meal/per day (breakfast in one zip lock bag & dinner in another zip lock bag). Canned/wet food does not need to be pre-bagged. Pets boarding 14+ days do not need to pre-bag meals. **Customers who do not pre-bag will incur a \$5/day fee** _____ Pets boarding and not providing their own food, resulting in Traveling Tails Inn providing their pets meals, will incur a \$5.00 fee per day for meals.
- LATE PICK UP/EARLY DROP OFFS:** Customers requesting services outside of regular business hours for early drop off or late pick up are required to pre-pay a nonrefundable \$20 accommodation fee per dog.
- DAYCARE Program PARTICIPATION:** Customer understands that Traveling Tails Inn Inc. is a cage free daycare facility where pets are allowed to interact with other pets under supervised care. Customer accepts all risks associated with such interaction. Customer understands that playtime is at the sole discretion of Traveling Tails Inn and pets may be separated from other pets or asked to leave for any reason. Our daycare program is a walk in service and no appointment is needed. The Daycare program is provided **free** to all boarders excluding any fees that may apply upon failure to follow the check-out policy.
- CANCELLATION POLICY:** TTI keeps our boarding small and individualized and therefore, fill up very quickly. Customers must give a 24 hour notice for boarding cancellations so that we can accommodate those guests on a waiting list. Failure to give 24 hour notice to cancel a boarding reservation, will result in a \$25.00 cancellation fee. During major holidays where a failure to provide 24 hour notice as to a cancellation will result in a charge of one night's boarding for the price of the suite that is being held for your pet.
- VETERINARY LIABILITY & CARE:** In the event customer’s pet should become ill, appear to need veterinary attention, or pass away while in the care of Traveling Tails Inn Inc., Traveling Tails Inn Inc. reserves the right to take any and all action necessary to secure the well-being of customer's pet including any veterinary attention deemed necessary. Either customer's vet or the nearest emergency veterinarian will be contacted should such a need arise. Customer agrees to reimburse Traveling Tails Inn Inc. for any and all expenses incurred for the well-being of customer's pet and to pay any associated bills for such care.
- MEDICAL NOTE:** Customer understands that a Veterinary Doctor's release is required in the event that a pet becomes ill with any infection considered contagious that can be potentially be detrimental to other pets at Traveling Tails Inn The veterinary Doctor's release must be provided prior to returning to Traveling Tails Inn.
- DUTY TO DISCLOSE:** By signing this contract and leaving pet with Traveling Tails Inn Inc., owner certifies to the accuracy of all information given about said pet. Owner also agrees to disclose any and all medical or other conditions that may limit or prevent pet from participating in services.
- ABANDONED DOGS:** Customers understand that dogs may not be abandoned at Traveling Tails Inn and in the event that a pet is not picked up at designated date and sufficient contact information is not provided as to instruction, notification, or plans to pick up pet, pet will be considered abandoned after 7 days beyond the original departure date. Owner understands that Traveling Tails Inn will become the legal guardian of abandoned pet and determination will be made to re home pet. Owner fully understands and agrees that in the event that they abandon their pet at Traveling Tails Inn, that they will not be able to retrieve possession of pet and have no recourse against Traveling Tails Inn.

10. **AGGRESSIVE DOGS:** Owner is aware that no aggressive dogs are allowed to participate in any service offered by Traveling Tails Inn and in the event that pets exhibit aggressive behavior, pets will be separated from play group. Traveling Tails Inn staff will make a reasonable effort to work with owners to address these unacceptable behaviors, however aggressive dogs will be asked not to return to Traveling Tails Inn and such decisions are at the discretion of Traveling Tails Inn.
11. **PERSONAL PROPERTY:** Owner understands that if their pet's behavior results in any damage to facility, equipment, or another pet's belongings Traveling Tails Inn is not liable and customer is responsible for the full cost of any repair or replacement. Traveling Tails Inn is not liable for any lost, stolen, or damaged personal property.
12. **ILLNESS:** Owner is aware that there are certain health issues that can arise during and after boarding and daycare including but not limited to diarrhea, excessive salivation, raw pads, weight loss, and hoarseness from barking. Some dogs may refuse water which can lead to dehydration. Traveling Tails Inn Inc. monitors all dogs and addresses situations to the best of our ability.
13. **KENNEL COUGH:** Owner is aware that by leaving pets at Traveling Tails Inn Inc. or any other pet facility, there is a risk of contracting kennel cough, viruses, illness or injuries. Although all pets are required to be vaccinated, no vaccine is 100% guaranteed. There are some strains of kennel cough not covered by the bordetella vaccine, I understand I will be responsible for any and all medical bills incurred by my pet for illnesses or injuries during or after their stay.
14. **OUTSTANDING BALANCES:** Owner agrees to pay all costs and charges for all services needed, including but not limited to any and all vet costs for the pet during the time the pet is in our care as well as any outstanding balances (\$5/day until balance is paid).
15. **SERVICE RESPONSIBILITY & FEES:** Customer must provide a current and valid credit card number on their account and in doing so agree to pay for any services requested or necessary for the wella being of the pet: daycare, bathing, mobile grooming, boarding, training, taxi, veterinary care, late pickup &/or early drop off, and any damage to facility by pet that may occur. All services must be paid for with the provided credit card(s) or by cash or check either at the time of reservation or at the time of pick up. Customer gives Traveling Tails Inn permission to charge provided credit cards with any unpaid fees as well as any costs related to checks returned for insufficient funds.
16. **REFUNDS:** Customer understands that Daycare packages, Training services, Evaluation Fees & Late Pick Up or Early Drop Off charges are nonrefundable. Daycare packages are not transferable unless to other dogs within the owners account. Daycare packages never expire and can be divided into halfdays.
17. **MARKETING RELEASE:** Owner agrees to allow Traveling Tails Inn, its owners, employees, director, and agents to allow their pet's names and any images or likeness of their pets while at Traveling Tails Inn or at any Traveling Tails Inn event for use at any time in any media, marketing, advertising, illustration, trade or promotional materials.
18. **REQUIREMENTS & WAIVER:** Customer is responsible for any harm caused by his or her pet while the pet is attending Traveling Tails Inn Inc. Customer shall indemnify and hold harmless Traveling Tails Inn Inc. against any and all claims that may arise from the action of customer's pet. Customer's pet must be spayed or neutered if 7 months or older, be up to date on vaccinations to include: Rabies, Distempera Parvo, & Bordetella, and be in general good health and free of fleas and ticks as well as attend and pass a Meet & Greet Evaluation in order to participate in services at Traveling Tails Inn Inc. **Pets must attend at least one full day of daycare before boarding.**
19. **MINIMUM VISIT REQUIREMENT:** All dogs must have a minimum of two visits a month in order to remain active in the system. If the minimum attendance is not met, any inactive dogs may require a new guest evaluation.

I, My heirs, and any other assigns, hereby release Traveling Tails Inn Inc., its agents, officers, subcontractors, employees, animal owners, customers, and potential customers of Traveling Tails Inn Inc. from any and all liabilities for injuries to myself, my pet, or any other property of mine which arise in any way out of services and or products provided by or as a consequence of my association with Traveling Tails Inn Inc. I acknowledge and understand that every pet reacts differently while boarding and animals, by nature, are unpredictable. Pets and animals may, without warning, bite or cause injuries to humans and other pets. I acknowledge and understand that there are certain risks involved in leaving my pet in a cage free environment, including but not limited to dog fights, dog bites to humans and other pets and the transmission of disease. With my signature below, I acknowledge and accept exclusive and sole responsibility and agree to pay for my pets medical expenses no matter the cause. I also authorize the release of said pet(s) medical record from my veterinarian.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS SERVICE AGREEMENT AND UNDERSTAND THAT I FULLY RELEASE AND HOLD HARMLESS TRAVELING TAILS INN FROM ANY CLAIMS, LITIGATION, ACTIONS, SUITS, DAMAGES, COSTS, ATTORNEY FEES, LOSSES OR INJURIES AS A RESULT OF SUCH CLAIM. I ACKNOWLEDGE DAYCARE PARTICIPATION RISKS AND ACCEPT AND ASSUME ALL RISKS AND RESPONSIBILITIES ASSOCIATED WITH MY PETS PARTICIPATION IN ANY AND ALL SERVICES.

Owner/Customer Signature: _____

Date: _____

Manager/Staff Signature: _____

Date: _____